

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Portales Water System Failed to Correct Significant Deficiencies Within Required Time Frame.

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

A routine sanitary survey conducted on June 12, 2014 by Brandi Garcia with the New Mexico Environment Department-Drinking Water Bureau (NMED DWB) found 25 significant deficiencies. We were to consult with the NMED-DWB regarding the appropriate corrective actions within 30 days as required by Environmental Protection Agency's (EPA's) Ground Water Rule. Additionally, we were required to complete the corrective action in accordance with applicable NMED-DWB plan review processes including NMED-DWB specified interim measures or be in compliance with a NMED-DWB approved corrective action plan and schedule within 120 days of initial notification. However, we failed to correct four (4) of the significant deficiencies by the deadlines established by the NMED DWB.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

[Describe corrective action.] The deficiencies were corrected on time; however, the state was notified after the deadline. The water storage tanks (Johnson Hill East and West and Rotary) and a well (Sandhill #1) were locked and secured against entry. We anticipate resolving the problem within [estimated time frame] (or the problem was resolved on [give date]). Problems were resolved prior to 11/30/2015 and a Notice of Compliance was received on 01/13/2016 from NMED-DWB.

For more information, please contact John Desha at 575-359-4830 OR
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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.